

Field Support Engineer

You will have a background in software engineering.

- You will work with our customers to install and configure Blighter radar equipment and software so that they are left with a fully working and tested system and staff trained in its use. You will become an expert in the installation and operation of Blighter radars and associated surveillance technology.
- You will provide support to customers to ensure effective installation and operation of our surveillance systems.
- You will work as part of a small team and with customers throughout the sales process.
- You will support our development team and our sales and marketing team including providing feedback about our products and services. This will include updating equipment and operating manuals and handbooks.
- You will support customers during the design process and during installation, commissioning and testing of equipment. This will include site visits.
- You will provide training at any stage of the process, but most frequently to the end-users; the operators.

You will operate out of our premises at Great Chesterford and you can expect to be travelling for periods ranging from a couple of days to two weeks or occasionally longer.

You will have:

- Experience of complex system integration and debugging.
- Strong people skills and evidence of working directly with customers.
- Good technical, analytic and troubleshooting skills.
- An ability to document your work accurately and clearly.
- Good spoken and written English language skills and an appreciation that much of your customer interaction will be with people working in their second language and with cultural differences.
- A clean UK driving licence and be free and willing to travel internationally

You may also have:

- Experience of key technologies; radar, thermal imaging cameras, wireless communication systems.
- Experience providing technical training.
- Experience of developing small scale software solutions using a programming language.
- Use of standard PC based office software.
- Ability to conduct safety case analysis to ensure safe working.

Blighter Surveillance Systems Ltd (www.blighter.com) is a UK-based e-scan radar and sensor solution provider delivering an integrated multi-sensor package comprising Blighter electronic-scanning radars, cameras, thermal imagers, trackers and software solutions.

Please send your CV to recruit@blighter.com